

# Business Management System Policy



Whitecroft Lighting's goal is to be recognised for developing and delivering outstanding sustainable product solutions and for being a responsible employer by putting the health and safety of our employees as our top priority.

Our vision is to be a trusted partner to our customers and supply chain and to share our knowledge to deliver creative, circular lighting solutions that transform the health and prosperity of communities for generations. This vision is supported by our Core Values

Curious Creators

Committed Together and

Aiming Higher.

We will.....

- Provide safe and healthy working conditions that prevent work related injury and ill health.
- Determine and meet all health & safety, product quality and environmental legal and other requirements appropriate to our business. Ensure all employees are aware of our Business Policy and understand their own personal responsibility to support these requirements.
- Commit to the reduction of accidents and safety incidents and to supporting the mental wellbeing of our workforce.
- To enable the consultation and participation of all employees in our activities.
- Manufacture and deliver products and services in a manner that meet or exceed the customers' expectations and continually measure our performance and customers' perceptions, to ensure we enhance customer satisfaction.
- Monitor and manage our use of resources to minimise the impact on the environment including improvements in our overall energy performance.
- Control, reduce or eliminate any actual or potential QHSE risks, hazard, or pollution. Establish QHSE goals and objectives and regularly measure our performance against those goals.
- Be a good neighbour in the communities where we operate, including providing interested parties with relevant information.
- Integrate Continuous Improvement by encouraging all employees to focus on improvement in all aspects of the business including products, services, processes, Health, Safety and Environmental performance, in partnership with each other, suppliers, and customers.
- Provide - the vision, leadership, resources, systems, training, and work environment necessary to implement this policy.

We recognise the importance of good Quality Health & Safety, and Environmental (QHSE) practice in all our processes. To achieve this and our business mission, we operate management systems that address the requirements of our customers, whilst respecting the needs and safety of our employees and the environment in which we operate; ISO9001; ISO14001, ISO45001 and other relevant standards.

A blue ink signature of David Serif, written in a cursive style.

David Serif

Managing Director